

RETURN FORM

Thank you for buying from mindtheg.com online store!
We know that there may be occasions when you are not completely satisfied.
You should know that you can return the products within 30 days of receipt.

As soon as we receive the products, we will notify you by e-mail. The refund should be processed within 14 business days. You should know that you will cover the shipping costs for returning your products. For the return, please use a courier service and pack the products accordingly. We are not responsible for the damages of parcels resulting from transportation. To avoid any future complaints about product damage please ensure the product for transport.

Name:

Order number:

Order Date:

Please tell us more about the reasons you want to return the products choosing from the options below.
Thank you for your feedback!

1. Too small 2. Too big 3. Deteriorated 4. Other Expectations 5. Wrong product 6. Other reasons

I want to return the following products:

Product SKU:	Dimensions:	Quantity:	Reason for return:

RETURN POLICY

To enjoy a pleasant experience on our website, MINDTHEGAP please follow this simple procedure:

1. Products must be returned within 30 days of receipt.
2. Fill in all the necessary information in the above fields correctly.
3. Attach this Return Form to the package containing the products to be returned and send it to:

GLOBAL ART PRODUCTION – MINDTHEGAP
Marasesti Square 13
Targu Mures, jud. MURES
ROMANIA

For further information about your orders, payment or delivery please write us an e-mail at customer@mindtheg.com specifying the order number.